



February 6, 2024

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Via email: chris.modica@ventura.org

Subject: Response to Juvenile Justice Coordinating Council Subcommittee Questions for VCCIE Funding Request

Good morning, Chris,

Please find responses to your questions

1. *Please share how funding was obtained to initiate this project.*

The Ventura County Public Health Department secured federal dollars to initiate a closed loop referral system county wide. They provided seed funding and Gold Coast is in the process of providing partial matching funds from the Incentive Payment Program.

2. *If funding is awarded, can PHI create MOAs that are structured to ensure ongoing participation from the vendors such as awarding incentives incrementally based on established milestones/timelines. The potential concern is vendors accepting the monetary incentive and not following through. Would you have any leverage to prevent this from occurring?*

Participation in the VCCIE will require a set of documents including agreements that oversee the use of data and privacy security policies in the system as well as level of performance on the system. The proposed payment structure will have VCCIE provide funds at key milestones in the process (see the stars on the roadmap indicating the anticipated payment points).

3. *Do we have an estimate on how costly this transition to a new or upgraded technology system would be for prospective CBO participants? Have you reached out to interested CBOs to find out?*

Please note that VCCIE is not proposing to change the local CBO client management system. Whatever system they are currently using in their workflow will continue. The modifications will require designing how to integrate (either through technical integration and/or

workflow) a new system into their current workflow. The proposal outlines five key sets of activities and proposes offsetting CBO staff time in engaging in those activities.

- A. Current state workflow/system assessment
- B. Future state workflow/system definition
- C. Workflow redesign deployment
- D. Technical integration deployment (e.g. API)
- E. Onboarding/Training

We anticipate roughly 6 months and covering staff time for the service delivery team and the IT systems administrator to participate in the process. The anticipated financial support for the early adopter CBOs is \$25,000. To that end the proposed financial request to JJCC will cover the onboarding of 6 CBOs. These funds will work to augment funds other funding requests to support additional CBOs (see the financial support table in the slide deck)

4. *How can County agencies prepare for the CIE?*

We recognize the complexity of connecting with the County agencies. We are fortunate to have strong partnerships with many departments within the County and are monitoring their internal timelines and competing priorities. They are aware of and in some cases are actively participating in planning sessions for the system design. In short, their leadership is very aware and supportive of the VCCIE and is likely taking the necessary steps to align with the initiative as needed and possible.

5. *Please be prepared to illustrate more deeply how the CIE would operate. A visual representation of the process would be helpful. Maybe consider sharing how San Diego's CIE works?*

The VCCIE system is not yet ready to demo but we have online videos from two existing CIEs. While the technology is different (and both of these are very old and developed systems) , the videos should give you an idea of what we are trying to build.

Two options of videos to show how a CIE works – one more general from Southeastern Michigan: <https://unitedwaysem.org/our-work/connect4care-a-southeastern-michigan-cie/>)

And one showing system operation from San Diego: <https://ispring-cloud-31.ispringcloud.com/acc/c9itHEgyMzExMQ/s/23111-W9UfW-n5QML-QQsF>

6. *How will this model be sustainable for vendors/CBOs?*

In terms of the VCCIE sustainability the current funding commitment covers the establishment and several years of operating the VCCIE. The current sustainability plan will introduce a fee to payors and larger institutions benefiting from the referral management system in year four to help offset ongoing costs.

- In addition there will be an ongoing effort to secure grant funds:
 - Donations from entities looking for community outcome improvements
 - Grants from government entities looking to establish a public utility
 - Grants and fees paid by payors and providers looking for financial benefits
- The VCCIE anticipates being able to quantify the value derived from the system to help support a subscription model.

7. *Provide a list of the 15 initial CBOs or vendors you are targeting for the 1st cohort.*

The following is a list of those organizations currently being targeted. The financial support from JJCC will go to the first six CBOs to express commitment and a state of readiness to participate in the onboarding process. In the event that more than the initial six express interest in participating, funds from the Gold Coast health Plan investment will go to cover the financial support for those CBOs beyond the initial 6 supported by JJCC.

- Boys and Girls Club of Greater Oxnard and Port Hueneme
- Casa Pacifica
- Community Action of Ventura County
- City Impact
- New Dawn
- Interface Children & Family Services
- El Concilio Family Services
- Foodshare
- Kids and Families Together
- Livingston Memorial Grief Counseling
- National Alliance on Mental Illness
- STAR of CA
- United Parents
- Vista Del Mar Hospital
- West Valley Counseling Center

8. Do you have a visual or short demo of the "Vison Link Program" you will be using?

This demo is forthcoming as the system continues to be built out.

Thank you for the opportunity to further discuss the Ventura County Community Information Exchange and considering this request to provide financial assistance to our community-based organizations currently serving youth to increase the success of this important program.

Sincerely,



Katherine Johnson, MPA
Program Director, Ventura County Community Information Exchange
Principal Investigator, Public Health Institute